

SIT20316

Certificate II in Hospitality



Learn the skills you need to work in the Hospitality Industry!



Get Job Ready!

This qualification provides the skills and knowledge for an individual to be competent in a range of activities and functions requiring basic operational knowledge and limited practical skills in a defined context.

Work would be undertaken in various hospitality settings, such as restaurants, hotels, motels, catering operations, clubs, pubs, cafes and coffee shops. Individuals may work with some autonomy or in a team but usually under close supervision.

VETiS – VET in Schools

Students undertaking VETiS, which is resourced by the VET investment budget, will be funded to complete one employment stream qualification at the Certificate II level for all students in Year 10, Year 11 or Year 12

*VET in Schools is a subsidised program that is funded by the Queensland Government.
Please contact your VET Teacher to register your expression of interest in this initiative.
Eligibility applies.*

Ph: 1300 650 378 or (07) 5665 9874 | Email: admin@smartskill.com.au
Smartskill PTY LTD Registered Training Organisation #5710

CERTIFICATE II IN HOSPITALITY



Learn the skills you need to work in the
Hospitality Industry!

Packaging rules

12 units must be completed:

Selection of these 12 units is guided by the job outcome sought, Local industry requirements and the complexity of skills appropriate to the AQF level of this qualification.

Core Units (6 Mandatory Core Units)

BSBWOR203	Work effectively with others
SITHIND002	Source and use information on the hospitality industry
SITHIND003	Use hospitality skills effectively *

**Requires log-book recording of 12 practical services*

SITXCCS003	Interact with customers
SITXCOM002	Show social and cultural sensitivity
SITXWHS001	Participate in safe work practices

Example of elective units selection below:

SITXFSA001	Use hygienic practices for food safety
SITHFAB 002	Provide responsible service of alcohol
SITHFAB001	Clean and tidy bar areas
SITHFAB003	Operate a bar
SITHFAB004	Prepare and serve non-alcoholic beverages
SITHFAB005	Prepare and serve espresso coffee

Cost:

VETiS – Approved students \$NIL (See website for eligibility criteria)
Fee-for-service (Students not approved for VETiS subsidy) \$295.00

Graduates benefit from gaining an edge in the competitive employment market through Smartskill's excellent reputation and links with industry and employers.

Industry recognises that graduates from Smartskill are job-ready with the skills, knowledge and experience they need.

Contact
Smartskill Pty Ltd
RTO Provider
Number 5710

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